Standard Questions for Applicants Seeking Local Exchange Service Authority

1. Is your company seeking any waivers or variances of certain Commission rules and regulations in this proceeding that pertain to local exchange service? Please provide evidence as to why your company is seeking any waiver or variance.

Yes. Applicant seeks the waivers as outlined in number 3 of the Application for Certificate to Become a Telecommunications Carrier.

2. Will your company comply with 83 Illinois Administrative Code Part 772, Pay-Per-Call Services, including Part 772.55(a)(1), Billing and Part 772.100(d) Notices?

Yes, the Applicant will comply with 83 Ill. Adm. Code Part 772, Pay-Per-Call Services, including Part 772.55(a)(1), Billing and Part 772.100(d) Notices to the extent it provides Pay-Per-Call Services. Applicant has no plans to provide Pay-Per-Call Services.

3. Will your company comply with 83 Illinois Administrative Code Part 705, Preservation of Records of Telephone Utilities?

Yes, the Applicant will comply with 83 Illinois Administrative Code Part 705, Preservation of Records of Telephone Utilities.

4. Will your company abide by 83 Illinois Administrative Code Part 735, "Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Telephone Utilities in the State of Illinois"?

Yes, Applicant will abide by 83 Illinois Administrative Code Part 735, "Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Telephone Utilities in the State of Illinois."

Applicant has asked for waivers in part of 83 Illinois Administrative Code Part 735 as described in Number 3 of the Application for Certificate to Become a Telecommunications Carrier.

5. Who will provide customer repair service for your company?

Applicant, will rely on contracts with third-party vendors to provide installation and repair expertise.

6. How many people does the company employ?

The Applicant employs 160 persons.

7. Will your company meet the requirements as they pertain to the Telephone Assistance Programs imposed by Sections 13.301 and 13.301.1 of the Illinois Public Utilities Act and 83 Illinois Administrative Code Part 757?

Yes, the Applicant will meet the requirements as they pertain to Telephone Assistance Programs imposed by Sections 13.301 and 13.301.1 of the Illinois Public Utilities Act and 83 Illinois Administrative Code Part 757.

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Date 1/29/02 reporter TR

8. Will your company solicit, collect, and remit the voluntary contributions from its telephone subscribers to support the Telephone Assistance Programs?

Yes, Applicant will solicit, collect, and remit the voluntary contributions from its telephone subscribers to support the Telephone Assistance Programs.

9. Does your company plan on filing to become an Eligible Telecommunications Carrier?

At this time, the Applicant does not plan on filing to become an Eligible Telecommunications Carrier.

10. Does the company realize that it will not be able to receive any of the federal reimbursements for the Lifeline and Link Up Programs if it is not an eligible carrier?

Yes, the Applicant realizes that it will not be able to receive any of the federal reimbursements for the Lifeline and Link Up Programs if it is not an eligible carrier.

11. Will your company offer all of the waivers associated with the Universal Telephone Service Assistance Programs (UTSAP)?

Yes, Applicant will offer all of the waivers associated with the Universal Telephone Service Assistance Programs (UTSAP).

12. Will your company abide by the regulations as prescribed in 83 Illinois Administrative Code Part 755, "Telecommunications Access for Persons with Disabilities," 83 Illinois Administrative Code Part 756 "Telecommunications Relay Service," and Sections 13-703 of the Illinois Public Utilities Act?

Yes, Applicant will abide by the regulations as prescribed in 83 Illinois Administrative Code Part 755, "Telecommunications Access for Persons with Disabilities," 83 Illinois Administrative Code Part 756 "Telecommunications Relay Service," and Sections 13-703 of the Illinois Public Utilities Act.

13. Will the company's billing system be able to distinguish between resale and facilities based service for the collection of the ITAC line charge?

Yes, Applicant's billing system will be able to distinguish between resale and facilities based service for collection of the ITAC line charge.

14. Has your company signed and return the Universal Telephone Assistance Corporation ("UTAC") and the Illinois Telecommunications Access Corporation ("ITAC") to Commission staff?

Yes, Applicant has completed, signed and has returned to Commission staff, the Universal Telephone Assistance Corporation ("UTAC") and the Illinois Telecommunications Access Corporation ("ITAC") applications. A copy of the applications are attached hereto as Appendix A. Attachment 1.

- 15. How does your company plan to solicit customers once it begins to provide local service?
 Applicant plans to solicit potential customers by means of telemarketing. Slamming and Cramming policies will be followed.
- 16. Has your company provided service under any other name?
 - No, Applicant has not provided service under any other name.
- 17. Have any complaints or judgments been levied against the company? (Instate, out-of-state, or FCC).

No, there have been no complaints or judgments that have been levied against the Applicant.

9-1-1 Questions for Applicants Seeking Local Exchange Service Authority

1. Will your company ensure that 911 traffic is handled in accordance with the 83 Illinois Administrative Code Part 725 and the Emergency Telephone System Act?

Yes, Applicant will ensure that 911 traffic is handled in accordance with the 83 Illinois Administrative Code Part 725 and the Emergency Telephone System Act.

2. Will your company contact and establish a working relationship with the 911 systems when you begin to provide local telephone service?

Yes, Applicant will establish a working relationship with the 911 systems.

3. Will your company coordinate with the incumbent LEC(s) and local 911 systems to provide transparent service for your local exchange customers?

Yes, Applicant will coordinate with the incumbent LEC(s) and local 911 systems to provide transparent service for provision of local exchange customers.

4. Who will be responsible for building and maintaining the 911 database for your local exchange customers?

Applicant, through its Interconnection arrangements with other carriers, will offer 911 Emergency Service.

5. How often will your company update the 911 database with customer information?

Updates to the 911 database will occur daily with customer information.

6. Will your company's billing system have the ability to distinguish between facilities based and resale for the collection of the 911 surcharge?

Yes, Applicant's billing system has the ability to distinguish between facilities based and resale for the collection of the 911 surcharge.

7. Does your company have procedures for the transitioning of the 911 surcharge collection and disbursement to the local 911 system?

As part of the implementation process used to introduce voice services all appropriate accounting procedures will be instituted that will allow for the transitioning of the 911 surcharge collection and disbursement to the local 911 system.

8. Will your company's proposal require any network changes to any of the 911 systems?

No, Applicant's proposal will not require any network changes to any of the 911 systems.

9. Will your company be able to meet the requirements specified under Part 725.500(o) and 725.620(b) for the installation of call boxes?

Yes, prior to provision of service, Applicant will be able to meet the requirements specified under Parts 725.500(o) and 725.620(b) for the installation of call boxes.

10. Does your company plan to file for a waiver of Part 725.500(o) and 725.620(b) in the future?

At this time, Applicant does not plan to file for a waiver to Parts 725.500(o) and 725.620(b) for the installation of call boxes.

Financial Questions for Applicants Seeking Local Exchange Service Authority

1. (Answer if requesting waiver of Part 710) What circumstances warrant a departure from the prescribed Uniform System of Accounts ("USOA")?

Applicant requests a waiver of Part 710. Applicant currently maintains its accounts in accordance with Generally Accepted Accounting Principles ("GAAP"). Applicant's bill system will be capable of identifying and billing intrastate versus interstate traffic, in accordance with Multiple Exchange Carrier Access Billing ("MECAB") guidelines as developed by the billing committee of the Ordering and Bill Forum ("OBF").

2. Will records be maintained in accordance with Generally Accepted Accounting Principles ("GAAP")?

Yes, as stated above, Applicant currently maintains its accounts in accordance with Generally Accepted Accounting Principles ("GAAP").

3. Will applicants accounting system provide an equivalent portrayal of operating results and financial condition as the USOA?

Yes, Applicant's accounting system will provide an equivalent portrayal of operating results and financial condition as the USOA.

4. Will applicants accounting procedures maintain or improve uniformity in substantive results as among similar telecommunications companies?

Yes, Applicant's account procedures will maintain and improve uniformity in substantive results as among similar telecommunications companies.

5. Will applicant maintain its records in sufficient detail to facilitate the calculation of all applicable taxes?

Yes, Applicant will maintain its records in sufficient detail to facilitate the calculation of all applicable taxes.

6. Does the accounting system currently in use by applicant provide sufficiently detailed data for the preparation of Illinois Gross Receipts Tax returns? What specific accounts or subaccounts provide this data?

Yes, Applicant's accounting system currently in use will provide sufficient detail for the preparation of Illinois Gross Receipts Tax returns. Specific accounts set up to provide this data are, account type 21031 State Gross Receipts Tax1, Payable; account type 21036, State Gross Receipts Tax2, Payable; and account type 21025, State Sales Tax, Payable.

7. If a waiver of Part 710 is granted, will applicant provide annual audited statements or all periods subsequent to granting of the waiver?

Yes, if a waiver of Part 710 is granted, Applicant will provide annual audited statements or all periods subsequent to granting of this waiver.

8. Does applicant agree that the requested waiver of Part 710 will not excuse it from compliance with future Commission rules or amendments to Part 710 otherwise applicable to the Company?

Yes, Applicant agrees that request of waiver of Part 710 will not excuse it from compliance with future Commission rules or amendments to Part 710 otherwise applicable to the Applicant.

9. Please attach a copy of applicant's chart of accounts.

Please find as Appendix C Attachment 1, a copy of the Applicant's chart of accounts.